

How Did We Get Here?

The Mobile Integrated Healthcare program was first created in 2017 as a preventive measure for people who often need 911 to address unmet needs.

Since the MIH program was established in 2017, there has been a 94% decrease in 911 calls for this population.



Contact Us:

Wes Smith

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8801

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Mobile Integrated Healthcare

**Las Cruces Fire
Department**





A PREVENTIVE APPROACH

MIH is a proactive program that helps people within Las Cruces who are at risk of hospitalization, injury, or illness to meet their needs **before** they get hurt.

A NEW VISION

We primarily work to help people access and navigate the health care system, assist with resolving home/environmental safety issues, and address needs related to the social determinants of health.

Services We Provide

IN-FIELD CASE MANAGEMENT

- ◆ Home & Community Visits
- ◆ Needs Assessments
- ◆ Resource Navigation
- ◆ Motivational Interviewing
- ◆ Transportation for enrolled clients.

COLLABORATION

- ◆ Stakeholder Presentations
- ◆ Inter-Agency Home Visits
- ◆ Collaborative Projects
- ◆ Client Consultations

RESEARCH & DEVELOPMENT

- ◆ Grant Proposals
- ◆ Healthcare Policy & Legislation
- ◆ Social Services Policy & Legislation

How to Generate a Referral:

- ◆ Call (575) 541-2352 to speak with the case manager.
- ◆ Email: MIH@lascruces.gov

Include patient's name, date of birth,

address, phone number, and reason for the referral.

